PARAGON SYSTEMS

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An Informational Guide for Security Clients

Paragon Teams

Paragon is proud to have literally hundreds of successful teams working at offices and client sites. Their effectiveness is rooted in the four C's, solid training, and a dedication to providing excellent customer service by team members and team leaders.



Being an Effective Team Member

The images on the motivational posters are vivid: skydivers in a freefall forming a complete circle; a crew rowing in perfect unison; a baton being seamlessly passed from one athlete to another. The posters each have the same oneword title: Teamwork. The message is that great things can be achieved when individuals pool their talents to work together for a common goal.

Having effective and professional work teams is critical to a company's success, but they don't happen organically. There are key distinctions that differentiate a group from a team as well as attributes that define a good team member.

Four C's of Teamwork

Turning a group of co-workers with diverse cultural backgrounds, experiences and work habits into a professional team requires hard work, training, and leadership.

Teams can vary by size, task/goal, setting, or any number of other ways, but all highly productive and successful teams share certain fundamental components, known as the Four C's.

Clear Mission: Effective teams are organized around a common goal. A clearly stated mission is crucial for a team's success. Team members need to know and understand their purpose. Paragon has a goal that is clear and direct: To help make safer work sites and communities by delivering sustainable, global security solutions that focus on our clients, people, and society.



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Group vs. Team

A group is a collection of people with something in common, such as being in the same place or sharing the same interest. Groups exist whenever people do the same thing together-watch a movie, ride the bus, take a class. A team is a special kind of group. A team is more than just people being together. It is a group of people working together for a common purpose, goal, or task. Team members do more than just work side-by-side. Members each have specific job functions, but those functions are interconnected and build on each other to contribute to the overall success of the team. Individual contributions are necessary and valued, but a team effort produces something that is greater than the sum of each member's accomplishments.

Common Values: Members of successful teams have a strong sense of belonging to the team itself. They share a common set of values and recognize how enacting those values helps them to both perform their own job functions better and achieve the team's mission.

Commitment: Successful teams are made up of members who believe the team mission is important and are committed to accomplishing it. Team members are also committed to each other. They trust and respect one another and act in each other's best interests.

Additionally, team members are committed to excelling in their individual responsibilities.

Communication: Successful teams share information effectively and frequently among members. Team members respectfully listen to one another, communicate openly and honestly, and provide each other valuable feedback. In addition, team members communicate clearly and consistently with stakeholders and others outside the team about team activities.



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